

PASC BALANCED SCORECARD

December 2018

| Revenue | SEBC | FHDC | West Suffolk |
|--|----------|----------|--------------|
| Net Year-end forecast variance to Budget | (25) | 52 | 27 |
| Income Year-end forecast variance | (2,224) | 691 | (1,533) |
| Expenditure Year-end forecast variance | 2,191 | (639) | 1,552 |
| Capital | SEBC | FHDC | West Suffolk |
| Net Year-end forecast variance to Budget | (31,204) | (37,485) | (68,689) |
| Reserves | SEBC | FHDC | West Suffolk |
| Net Year-end forecast variance to Budget | (3,260) | (6,911) | (10,171) |

| Key Performance Indicators Inclusive Growth | Value | Target | Trend |
|--|-----------|-----------|----------|
| Housing | | | |
| Actual Disabled facilities grant spend against budget (\mathfrak{E}) | 776,560 | 700,000 | |
| Families & Communities | | | |
| Number of households in Bed and Breakfasts (as at last day of month) | 11 | 11 | ^ |
| Number of households in Temporary Accommodation (as at last day of month) | 52 | 40 | |
| Number of flytipping incidents recorded in West Suffolk | 409 | 469 | |
| Day-to-Day | | • | |
| Uptake of pre-application advice (% of all applications - major/minor). | 20% | 30% | ~~~ |
| Car park income (£) | 3,891,455 | 3,978,765 | |
| MAJORS - % of planning applications determined within agreed timescales. | 100.00% | 85% | |
| % of Customers satisfied with the overall journey | 98.00% | 80.00% | |
| % Response rate to annual canvass of electors | 98.65% | 95.00% | |
| % Rate of return on investment - SEBC | 0.74% | 0.70% | |
| % Rate of return on investment - FHDC | 0.71% | 0.75% | |
| Total Amount of Debt over 90 Days | 52.26% | 10.00% | ~~ |